

Underwriting Requirement Update

Due to the evolving COVID-19 pandemic and with the safety and wellbeing of our Clients and Medical Professionals in mind, our medical providers that support the underwriting process are also impacted and have temporarily halted and delayed medical requirements collection services.

As a result Sun Life is mobilizing to protect our Clients, our advisor partners, our employees, and the communities across Canada. With this in mind we have begun to develop and implement alternative underwriting practices and guidelines to reduce the impact to our Clients and advisors. Our commitment will be to provide updates as new information becomes available.

We understand these are difficult and uncertain times that all Canadians are facing. We'll be continually updating this information and providing answers to the most frequently asked questions we receive. As you may expect, many advisor and Clients are trying to reach us right now. We ask for your patience and are committed to provide you with relevant information, tools, and solutions.