Sun Life Financial
P.O Box 1601, STN Waterloo
Waterloo ON N2J 4C5

Fax: 1-866-255-5825
Email: DISABLE@sunlife.com

Dear Doctor

Thank you for completing this form on behalf of your patient and our insured. Your patient has critical illness insurance coverage with Sun Life Financial and has requested forms to file a claim for that benefit under the policy.

Critical illness insurance covers a number of medical conditions each with a specific set of diagnostic criteria. We require answers to the questions on the attached form to assist us with our adjudication of your patient's claim.

Your patient is claiming under the severe burns or loss of limb definition of the policy. In addition to completing the form, please also provide us with the following:

- copies of any specialist or hospital reports,
- copies of hospital admission and discharge summaries, and
- if the loss was due to an accident, copies of any toxicology reports done immediately following the accident.

Notes:

- **Do not tell us about genetic testing or genetic test results.**
- **To qualify for severe burns, your patient must have suffered third-degree burns over at least 20 percent of the body surface.**
- **To qualify for loss of limb, your patient must have had the complete severance of two or more limbs at or above the wrist or ankle joint as a result of an accident or medically required amputation.**

We would be pleased to pay a $50.00 administrative fee for photocopying upon receipt of your patient's records. Please attach your invoice to this form. If there is a charge for completion of the form, it is the responsibility of your patient to pay this.

Thank you for your assistance. If you have any questions please call 1-877-786-5433, ext. 441-2809 or e-mail us at DISABLE@sunlife.com.

Important: Do not return this page with the completed form.

Critical illness insurance – Physician's statement – Severe burns or Loss of limbs

Sun Life Financial

Policy number

The patient is responsible for obtaining this form and any charges for its completion, unless prohibited by law.

1 **Personal information –** This section only is to be completed by the patient

☐ Mr. ☐ Miss ☐ Mrs. ☐ Ms.	Last name	First name	Gender ☐ Male ☐ Female

Provincial health insurance plan number	Date of birth (dd-mm-yyyy)

Address (street number and name)	Apartment	City

Province	Postal code	Daytime telephone number

Authorization

I authorize any licensed physician, medical practitioner or health care professional who has observed me for diagnosis or treatment, any hospital, clinic or other medically related facility where I have been a patient, any public body, or any private health or social services establishment to release to Sun Life Assurance Company of Canada (Sun Life Financial) information needed to adjudicate and administer this claim. I authorize Sun Life Financial, its advisors and service providers to collect, use and exchange information needed for adjudicating and administering this claim with any person or organization who has relevant information about this claim including health professionals, government agencies, provincial health care plans, institutions, investigative agencies, insurers and reinsurers when Sun Life Financial deems it necessary for the purpose of adjudicating and administering this claim.

I understand this authorization is valid for the duration of this claim.

Date (dd-mm-yyyy)	Signature of patient X

A copy of this authorization is as valid as the original.

2 **Physician information –** to be completed by treating physician

In addition to answering the following questions, enclose the following with this form:

- copies of any specialist or hospital reports,
- copies of any hospital admission or discharge reports, and
- if the loss was due to an accident, copies of any toxicology reports done immediately following the accident.

Note: Do not tell us about genetic testing or genetic test results.

2.1 Describe the circumstances leading to the occurrence of the severe burns or loss of limbs.

2 Physician information (continued)

2.2 Please provide information below

What was the exact date of the incident resulting in severe burns or loss of limbs? (dd-mm-yyyy)	
If loss of limbs, which limbs are affected? Show on diagram below.	If severe burns, which area of the body is affected? (limbs, torso, etc.)
Degree of severe burns: ☐ 3rd degree ☐ 2nd degree ☐ 1st degree If severe burns, what percentage of body is affected? ______ %	
Show affected areas on diagram.	

2.3 Provide the names and addresses of other physicians consulted or hospitals attended by your patient for this or any other related condition.

Physician/hospital name	Address	Date (dd-mm-yyyy)	Reason for visit

2.4 Were alcohol or drugs a contributing factor? ☐ Yes ☐ No
If '**yes**', provide details.

2.5 Does your patient smoke? ☐ Yes ☐ No If '**no**', has your patient ever smoked? ☐ Yes ☐ No
If '**yes**', provide details of smoking history.

2.6 Provide any other information that would be helpful in the assessment of your patient's claim.

3 Physician's authorization and signature

Any information provided by you to Sun Life Financial about this claim may be disclosed to the patient and/or those authorized by them to receive such disclosure unless you notify us in writing that there is a significant likelihood that such disclosure would result in a substantial adverse effect on the health of the patient or in harm to a third party.

Physician's last name (please print)	First name			Speciality
Address (street number and name)				Suite
City		Province	Postal code	Telephone number
Date (dd-mm-yyyy)	Physician's signature X			

Please mail the completed original form to:

Sun Life Assurance Company of Canada
PO Box 1601 Stn Waterloo
Waterloo, ON N2J 4C5

You can fax this form to fax number 1-866-487-4745. If you do, please keep a copy for your future reference and ensure the original form is sent to the address above.

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